

To Our Valued Patients,

Good news, Marina Dental of Petaluma is very close to reopening! Over the past three months we have been working diligently to acquire all of the additional equipment needed to provide safe care to our patients. We are happy to announce that all of our equipment has arrived!

Our office is expected to be open within the next week (the week of June 22<sup>nd</sup>). Due to the new guidelines, we must prioritize our emergencies and high dental risk patients first. Our office will also be working under an adjusted schedule to ensure that we have enough time to follow the new protocols to properly disinfect, sanitize and sterilize between patients.

What patients should expect when they come in:

- Patients will be called two days prior to their appointment to answer a Covid 19 related questionnaire. This same questionnaire will be filled out again upon patient arrival.
- Patients will need to call the office from the hallway, a staff member will meet the patient in the hallway to: make sure the patient has a mask, make sure the patient's temperature is under 100.4°F, and to have the patient use hand sanitizer upon entry
- All patients will be required to do a one-minute hydrogen peroxide rinse before treatment
- Patients will be contacted 48hrs after their appointment to make sure that they are not experiencing any Covid 19 symptoms
- Please note that our AC will likely be on a very cold setting, our staff will be wearing a significantly increased amount of personal protective equipment at this time and they will be hot, please dress warm and/or bring a large jacket/blanket

Although the patient experience will be different, patients will still receive the high level of care that they have always received!

We will begin scheduling patients as soon as our reopen date is finalized. We want to thank our patients for their understanding and dedication to our dental office. We miss our patients so much and we cannot wait to be back!

Sincerely,

Dr. Chris Rosenthal and Dedicated Team

